List of impacted services

A scheduled data center migration will take place on 25th February 2023 starting at 22:00 CET, with impacts on the following services.

The primary site will be moved from Senigallia to Milan, and Senigallia will become the disaster recovery site.

In order to complete migration we will expose the services on a new proprietary subnet.

The changement of IP addresses may impact your services if you have whitelisted IPs or similar activities. It will be necessary to **add** the pointing to the IPs currently in use with new pre-established IPs without removing the existing.

In this case you should in alternative:

- Add the entire Namirial subnet 185.217.28.0/22 (in this way every change in the future will be completely transparent for you);
- Add the specific \$new\$ in the list without removing the existing one;

| IP mapped | new IP to be added | | |
|----------------|--------------------|--|--|
| 185.217.30.119 | 185.217.29.20 | | |
| 185.217.30.118 | 185.217.29.19 | | |
| 185.217.30.126 | 185.217.29.18 | | |
| 185.217.30.125 | 185.217.29.17 | | |
| 185.217.30.121 | 185.217.29.16 | | |
| 185.217.30.122 | 185.217.29.15 | | |
| 185.217.30.120 | 185.217.29.14 | | |
| 185.217.30.117 | 185.217.29.13 | | |
| 185.217.30.116 | 185.217.29.12 | | |
| 185.217.30.115 | 185.217.29.11 | | |

Here are the services that will be affected by the system operation.

Legend:

Stop: If the service is affected by the 4h downtime starting at 10.00 pm on February 25th, 2023.

Change IP: If the service requires a change of the IP configuration if it is whitelisted.

Services Migration Data Center: If the service is migrated to the new Milan infrastructure.

| Service | Stop | Change IP | Services Migration Data Center | Note |
|---------------------------------------|------|--------------|---|--|
| TSP/CA | | | | |
| Registration Authority (Portal, CMS) | Yes | Yes | Yes | |
| Remote Automatic Signatures | Yes | Yes | Yes | |
| Remote Signatures | Yes | Yes | Yes | |
| eSeals | Yes | Yes | Yes | |
| Disposable | Yes | Yes | Yes | |
| OCSP, CRL | Yes | Yes | Yes | |
| Time Stamp services | Yes | Yes | Yes | |
| SWS in Saas/Private SaaS e ON Prem | Yes | Yes | Yes (for some customers) | Namirial delivers the SWS service from both Senigallia and AWS. Customers that use the service from Senigallia are impacted by this change, those who use it on AWS are not. |
| SPID Services | | | | |
| SPID Issue e Login (Only Italy) | Yes | Yes | Yes | |

| ESP It continues to work for all other IDPs except Namirial (Only Italy) | Yes | Yes | Yes | |
|--|-----|-----|-----|---|
| SMS gateway Namirial | No | No | No | The SMS gateway service has been migrated to AWS and is not impacted by |
| On Boarding | | | | the change |
| | | | | |
| LiveID+ | Yes | No | No | The LiveID+ service is provided by AWS, but uses the signature services impacted by the change |
| eIDAW | Yes | Yes | No | the service stops in both onboarding for certificate issuance and client onboarding because it uses signature services impacted by the change |
| Provisioning LTA - eInvoice | Yes | No | No | |
| LTA e-Invoice | | | | |
| Long-Term Archiving (Conservazione a Norma) (Only Italy) | Yes | No | No | the service is delivered on AWS, but uses timestamps and signatures impacted by the change |
| E-Flow (Only Italy) | Yes | No | No | the service is provided by AWS, but uses Esignanywhere which is impacted by the change |
| Electronic Invoice Service (Only Italy) | Yes | No | No | the service is delivered on AWS, but uses the signatures that are impacted by the change |
| NSO Services (PePPOL) (Only Italy) | Yes | No | No | the service is delivered on AWS, but uses the signatures that are impacted by the change |
| PEC | | | | |
| PEC Namirial (Only Italy) | No | No | | out of service of shop and WS PEC only |
| PCT (Only Italy) | No | No | | |
| Signing Orchestrator | | | | |
| eSAW | Yes | No | No | the service is delivered on AWS, uses verification, disposable signatures, and qualified signatures that are impacted by the change |
| SSP | Yes | No | No | the service is delivered on AWS, uses verification, disposable signatures, and qualified signatures that are impacted by the change |
| Firma Certa/Namirial Sign and signature renewals | Yes | No | No | uses remote signatures and timestamps (except smart cards) that are impacted by the change |