

Error Codes

Here you find the list of eSAW API error codes and error codes coming from the SIGNificant Server Platform (to be exact the Workstep Controller). These might help you to fix an issue with your integration.

An error returns an error (the code) and a message, why it failed.

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Error Sample

Here you see a faulty file/upload response, where no file was attached. The system returns you the ErrorId, the message and the TraceId.

```
{
  "ErrorId": "ERR0097",
  "Message": "ERR0097 - File must not be empty.",
  "TraceId": "f35aad06-1234-1234-1234-daedd619ed29"
}
```

Messages starting with "ERR00xx" are returned errors of eSAW itself. If an error occurred in the SIGNificant Server Platform (Workstep Controller) it has an additional error code with "ERROR-xxxxx", which identifies the SSP error. Below you find the error codes for eSAW and WSC (known by eSAW).

eSignAnyWhere API Errors

Error codes starting with "ERR0xxx" are messages, which are coming from eSAW directly. Errors with "ERROR-" are errors from the SIGNificant Server Platform, which is responsible for the workstep and the workstep configuration (see below).

ErrorId	Name	Comment
ERR0001	General	
ERR0002	EmptyParameter	
ERR0005	PdfConversionFailed	
ERR0008	MissingFile	
ERR0007	MissingEnvelope	
ERR0010	NotAllowedForUser	
ERR0011	InvalidParameterFormat	
ERR0012	InvalidWorkstepConfiguration	
ERR0013	EnvelopeActionNotAllowedForEnvelopeState	
ERR0014	NotAllowedByLicense	
ERR0018	ActivityActionNotAllowedForActivityState	
ERR0020	AdvancedDocumentTagError	
ERR0021	ElementNotWithinPageBounds	
ERR0023	ContentDispositionMissingOrIncomplete	
ERR0025	ActionForActivityNotAllowedForBulks	
ERR0041	MissingDisposableConfiguration	
ERR0053	RejectedByFileContentValidationError	

ERR0055	MaxFileSizeExceededError	
ERR0056	MissingSwisscomOnDemandCertConfigurationError	
ERR0059	MissingSwedishBankIdCertConfigurationError	
ERR0061	EnvelopeNotLocked	
ERR0063	InvalidEnvelopeApiVersion	
ERR0065	ActionForActivityNotAllowedForBulkChild	
ERR0067	UploadFileFailed	
ERR0068	DeleteFileFailed	
ERR0081	PermissionsMissing	
ERR0090	GenericFilteringError	
ERR0091	IncompatibleFilterUsed	
ERR0092	InStatusSinceDaysFilterWithoutStatusFilterError	
ERR0093	ForceAuthenticationMissing	
ERR0095	InvalidRecipientType	
ERR0096	Pkcs7NeedsAtLeastOneSignature	
ERR0097	ContentEmpty	
ERR0098	FieldDefinitionForUserDefinedElementMissing	
ERR0110	InvalidTeamNoValidUserFoundForTeamMember	
ERR0111	InvalidTeamHasNoHeadUser	
ERR0112	MultipleUsedTeamName	
ERR0113	MultipleUserOccurrenceInSameTeam	
ERR0152	ProviderDisabled	
ERR0153	ProviderNotFound	
ERR0161	AmbiguousExpirationParametersSent	
ERR0162	NoExpirationParametersSent	
ERR0163	EnvelopeValidityTooLow	
ERR0164	EnvelopeValidityTooHigh	
ERR0170	InvalidExpiration	
ERR0171	FirstReminderDayAmountTooLow	
ERR0172	FirstReminderDayAmountTooHigh	
ERR0173	RecurrentReminderDayAmountTooLow	

ERR0174	RecurrentReminderDayAmountTooHigh	
ERR0175	BeforeExpirationReminderDayAmountTooLow	
ERR0176	BeforeExpirationReminderDayAmountTooHigh	
ERR0200	NotAllowedForOrganization	The method/action cannot be done due to organization specific configuration which disallows the operation. Typically, an administrator of the organization has to change some configuration for the entire organization, to allow the action. Example: "ERR0200 - Custom Agreements are not allowed for Organization" in this case, an administrator can allow sending the agreement by changing the Agreements Configuration.
ERR0210	OAuthIdentificationWithAuth	
ERR0211	IdentificationWithAuth	
ERR0212	OAuthIdentificationUpdateFieldMismatch	
ERR0250	DraftNotAvailable	
ERR0251	DraftActivityNotAvailable	
ERR0255	BulkParentNotAvailable	
ERR0256	NoEnvelopeBulkChildInExpectedState	
ERR0258	EnvelopeActivityNotAvailable	
ERR0260	TemplateNotAvailable	
ERR0300	DraftNotReadyForSending	
ERR0310	DuplicateEmailInParallel	
ERR0406	DraftCanNotContainMoreThanOneBulk	
ERR0407	DraftWithParallelAndBulkNotAllowed	

eSAW Errors from SIGNificant Server Platform (Workstep Controller)

Errors starting with "ERROR-" are returned from the SIGNificant Server Platform (to be exact the Workstep Controller component), which is handling the workstep and the workstep configuration. If you get this error, the mistake happened in the workstep configuration.

For a detail overview of all error codes please see [SIGNificant Server Platform - Release Notes](#) (e.g. [SSP 22.50.0.34 - WSC Error Codes](#)) - restricted access.

Customization Error Codes

Errors codes of the customization interface.

Name	Error Code
General	ERR0001
CustomizationFileFormatError	ERR0002
VariableError	ERR0003
MissingFileError	ERR0004